

---

# 1. Safety Precautions

---

## 1-1. Repair Precaution

Before attempting any repair or detailed tuning, shield the device from RF noise or static electricity discharges.

Use only demagnetized tools that are specifically designed for small electronic repairs, as most electronic parts are sensitive to electromagnetic forces.

Use only high quality screwdrivers when servicing products. Low quality screwdrivers can easily damage the heads of screws.

Use only conductor wire of the properly gauge and insulation for low resistance, because of the low margin of error of most testing equipment.

We recommend 22-gauge twisted copper wire.

Hand-soldering is not recommended, because printed circuit boards (PCBs) can be easily damaged, even with relatively low heat. Never use a soldering iron with a power rating of more than 100 watts and use only lead-free solder with a melting point below 250°C (482°F).

Prior to disassembling the battery charger for repair, ensure that the AC power is disconnected.

Always use the replacement parts that are registered in the SEC system. Third-party replacement parts may not function properly.

---

# 1. Safety Precautions

---

## 1-2. ESD(Electrostatically Sensitive Devices) Precaution

Many semiconductors and ESDs in electronic devices are particularly sensitive to static discharge and can be easily damaged by it. We recommend protecting these components with conductive anti-static bags when you store or transport them.

Always use an anti-static strap or wristband and remove electrostatic buildup or dissipate static electricity from your body before repairing ESDs.

Ensure that soldering irons have AC adapter with ground wires and that the ground wires are properly connected.

Use only desoldering tools with plastic tips to prevent static discharge.

Properly shield the work environment from accidental electrostatic discharge before opening packages containing ESDs.

The potential for static electricity discharge may be increased in low humidity environments, such as air-conditioned rooms. Increase the airflow to the working area to decrease the chance of accidental static electricity discharges.

---

## 2. Specifications

---

### 2-1. GSM General Specification

Item		GSM 850	EGSM 900	DCS1800	PCS1900
Freq. Band[MHz]		824~849	880~915	1710~1785	1850~1910
Uplink/Downlink		869~894	925~960	1805~1880	1930~1990
ARFCN range		128~251	0~124 & 975~1023	512~885	512~810
Tx/Rx spacing		45MHz	45MHz	95MHz	80MHz
Mod. Bit rate/ Bit Period		270.833kbps 3.692us	270.833kbps 3.692us	270.833kbps 3.692us	270.833kbps 3.692us
Time Slot Period/ Frame Period		576.9us 4.615ms	576.9us 4.615ms	576.9us 4.615ms	576.9us 4.615ms
Modulation	GSM/ EGPRS	GMSK/ 8PSK	GMSK/ 8PSK	GMSK/ 8PSK	GMSK/ 8PSK
MS Power		33dBm~5dBm	33dBm~5dBm	30dBm~0dBm	30dBm~0dBm
Power Class		4(GMSK) E2(8PSK)	4(GMSK) E2(8PSK)	1(GMSK) E2(8PSK)	1(GMSK) E2(8PSK)
Sensitivity		-102dBm	-102dBm	-100dBm	-100dBm
TDMA Mux		8	8	8	8

---

## 2. Specifications

---

### 2-2. GSM Tx Power Class

<b>TX Power control level</b>	<b>GSM850</b>	<b>TX Power control level</b>	<b>EGSM900</b>	<b>TX Power control level</b>	<b>DCS1800</b>	<b>TX Power control level</b>	<b>PCS1900</b>
5	33±2 dBm	5	33±2 dBm	0	30±3 dBm	0	30±3 dBm
6	31±2 dBm	6	31±2 dBm	1	28±3 dBm	1	28±3 dBm
7	29±2 dBm	7	29±2 dBm	2	26±3 dBm	2	26±3 dBm
8	27±2 dBm	8	27±2 dBm	3	24±3 dBm	3	24±3 dBm
9	25±2 dBm	9	25±2 dBm	4	22±3 dBm	4	22±3 dBm
10	23±2 dBm	10	23±2 dBm	5	20±3 dBm	5	20±3 dBm
11	21±2 dBm	11	21±2 dBm	6	18±3 dBm	6	18±3 dBm
12	19±2 dBm	12	19±2 dBm	7	16±3 dBm	7	16±3 dBm
13	17±2 dBm	13	17±2 dBm	8	14±3 dBm	8	14±3 dBm
14	15±2 dBm	14	15±2 dBm	9	12±4 dBm	9	12±4 dBm
15	13±2 dBm	15	13±2 dBm	10	10±4 dBm	10	10±4 dBm
16	11±3 dBm	16	11±3 dBm	11	8±4 dBm	11	8±4 dBm
17	9±3 dBm	17	9±3 dBm	12	6±4 dBm	12	6±4 dBm
18	7±3 dBm	18	7±3 dBm	13	4±4 dBm	13	4±4 dBm
19	5±3 dBm	19	5±3 dBm	14	2±5 dBm	14	2±5 dBm
-	-	-	-	15	0±5 dBm	15	0±5 dBm

---

## 2. Specifications

---

### 2-3. WCDMA General Specification

	WCDMA2100(B1)	WCDMA1900(B2)	WCDMA2100(B4)	WCDMA850(B5)	WCDMA900(B8)
Freq. Band[MHz]	1920~1980	1850~1910	1710~1755	824~849	880~915
Uplink/Downlink	2110~2170	1930~1990	2110~2150	869~894	925~960
ARFCN range	UL: 9612~9888 DL: 10562~10838	UL: 9262~9538 DL: 9662~9938	UL: 1312~1513 DL: 1537~1738	UL: 4132~4233 DL: 4357~4458	UL: 2712~2868 DL: 2937~3088
Tx/Rx spacing	190MHz	80MHz	400MHz	45MHz	45MHz
Mod. Bit rate/ Bit Period	42.2Mbps(DL) 5.42Mbps(UL)	42.2Mbps(DL) 5.42Mbps(UL)	42.2Mbps(DL) 5.42Mbps(UL)	42.2Mbps(DL) 5.42Mbps(UL)	42.2Mbps(DL) 5.42Mbps(UL)
Time Slot Period/ Frame Period	WCDMA 10ms/0.667ms HSPA 2ms/0.667ms	WCDMA 10ms/0.667ms HSPA 2ms/0.667ms	WCDMA 10ms/0.667ms HSPA 2ms/0.667ms	WCDMA 10ms/0.667ms HSPA 2ms/0.667ms	WCDMA 10ms/0.667ms HSPA 2ms/0.667ms
Modulation	QPSK 16QAM 64QAM	QPSK 16QAM 64QAM	QPSK 16QAM 64QAM	QPSK 16QAM 64QAM	QPSK 16QAM 64QAM
MS Power (dBm)	25.7 ~ -49(↓)	25.7 ~ -49(↓)	25.7 ~ -49(↓)	25.7 ~ -49(↓)	25.7 ~ -49(↓)
Power Class	3(max+24dBm)	3(max+24dBm)	3(max+24dBm)	3(max+24dBm)	3(max+24dBm)
Sensitivity	-106.7dBm	-104.7dBm	-106.7dBm	-104.7dBm	-103.7dBm

## 2. Specifications

### 2-4. LTE General Specification

	LTE Band1	LTE Band2	LTE Band3	LTE Band4	LTE Band5	LTE Band7
Freq. Band[MHz]	1920~1980	1850~1910	1710~1785	1710~1755	824~849	2500~2570
Uplink/Downlink	2110~2170	1930~1990	1805~1880	2110~2155	869~894	2620~2690
ARFCN range	UL:18000~18599 DL:0~599	UL:18600~19199 DL:600 ~ 1199	UL:19200~19949 DL:1200~1949	UL:19950~20399 DL:1950~2399	UL:20400~20649 DL:2400~2649	UL:20750~21449 DL:2750~3449
Tx/Rx spacing (MHz)	190	80	95	400	45	120
Channel Bandwidth (MHz)	5/10/15/20	1.4/3/5/10/15/20	1.4/3/5/10/15/20	1.4/3/5/10/15/20	1.4/3/5/10	5/10/15/20
Modulation	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM
MS Power (dBm)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)
Sensitivity (QPSK, BW 10MHz) (dBm)	-97	-95	-94	-97	-95	-95

	LTE Band8	LTE Band12	LTE Band17	LTE Band20	LTE Band28	LTE Band66
Freq. Band[MHz]	880~915	699~716	704~716	832~862	703~748	1710~1780
Uplink/Downlink	925~960	729~746	734~746	791~821	758~803	2110~2200
ARFCN range	UL:21450~21799 DL:3450~3799	UL:23010~23179 DL:5010~5179	UL:23730~23849 DL:5730~5849	UL:24150~24449 DL:6150~6449	UL:27210~27659 DL:9210~9659	UL:131972 ~ 132671 DL:66436~67335
Tx/Rx spacing (MHz)	45	30	30	59	55	400
Channel Bandwidth (MHz)	1.4/3/5/10	1.4/3/5/10	5/10	5/10/15/20	3/5/10/15/20	1.4/3/5/10/15/20
Modulation	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM	QPSK,16/64QAM
MS Power (dBm)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)
Sensitivity (QPSK, BW 10MHz) (dBm)	-94	-94	-94	-94	-95.5	-96.5

---

## 2. Specifications

---

	LTE Band38	LTE Band40	LTE Band41
Freq. Band[MHz] Uplink/Downlink	2570~2620	2300~2400	2496~2690
ARFCN range	UL/DL:37750 ~ 38249	UL/DL:38650 ~ 39649	UL/DL: 39650 ~ 41589
Tx/Rx spacing (MHz)	0	0	0
Channel Bandwidth (MHz)	5/10/15/20	5/10/15/20/40	5/10/15/20/40
Modulation	QPSK,16/64QAM	QPSK,16/64QAM/25 6QAM	QPSK,16/64QAM/2 56QAM
MS Power (dBm)	25.7~-39(↓)	25.7~-39(↓)	25.7~-39(↓)
Sensitivity (QPSK, BW 10MHz) (dBm)	-97	-97	-95

### 2-5. 5G NR General Specification-- No 5G

### 2-6. TDSCDMA General Specification---No TDSCDMA

---

## 3. Product Function

---

### H/W Specification

Item	Description
OS	Android 11
RF	SM-A032F 2G : 850/ 900/ 1800 3G : B1/B5/B8 LTE FDD : B1/B3/B5/ B7/ B8/B20/B28 LTE TDD : B38/B40/B41 ( Full band 2496-2690MHz )
	SM-A032M 2G : 850/ 900/ 1800/ 1900 3G : B1/B2/B4/B5/B8 LTE FDD : B1/ B2/B3/B4/B5/ B7/ B8/B12/B17/B28/B66 LTE TDD : B38/B40/B41 ( Full band 2496-2690MHz )
Battery	5000mAh
Base Band	SC9863A (Octa core 1.6 GHz,1.2GHz)
Connectivity	Bluetooth 4.2, WIFI 802.11b/g/n/ 2.4GHz, USB 2.0, GPS/AGPS, GLONASS
Camera	Front 5M FF (F2.2) , Rear AF 8MP (F2.0)
Display	6.517" HD
RAM	3GB
Storage	32GB
Sensor	Accelerometer, Light Sensor, Proximity Sensor
Accessory	Charger: 7.75W (5V/1.55A) Data cable: Micro USB Ear phone: 3.5 mm stereo



---

## 6. Level 1 Repair

---

### 6-1. S/W Update

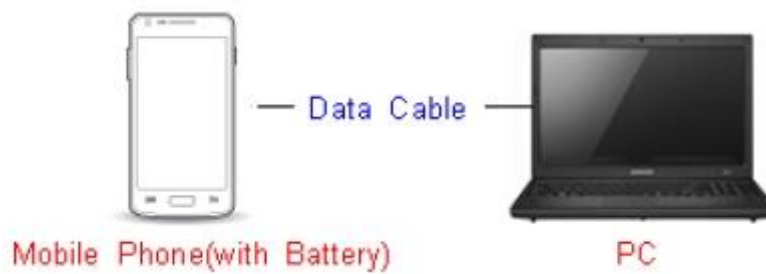
#### 6-1-1. Preparation

S/W Update program: [Fenrir 5.17.xxxx](#)

Mobile Phone

Data Cable

#### ※ Settings



Data Cable : [GH39-02004A](#)

---

## 6. Level 1 Repair

---

### 6-1-2. How to use 'Fenrir' S/W update program.

1) Launch Fenrir by clicking on the icon on the desktop



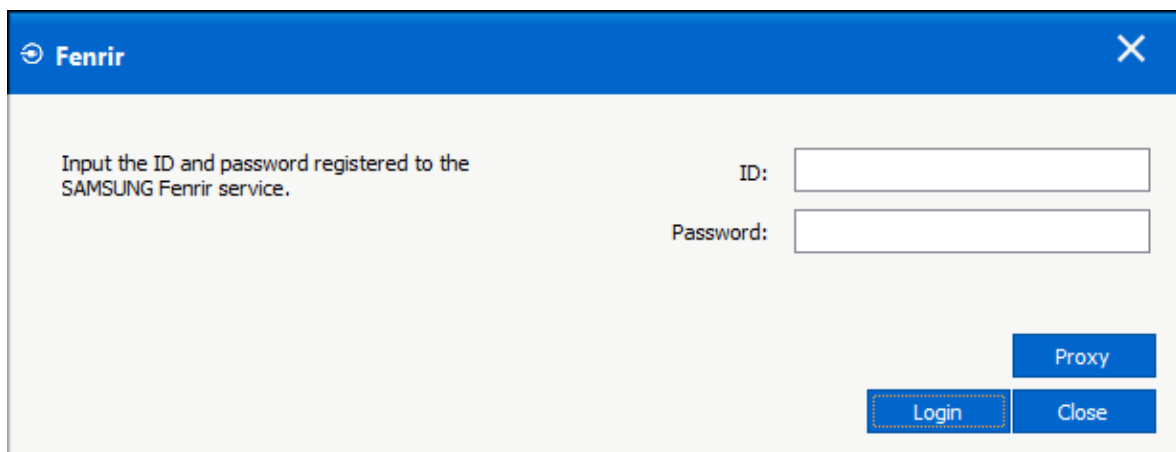
- SVH (Fenrir\_Home) : It uses Home binary which does not have user data area in the memory when flashed to a device. (Keep user data)

- SVC (Fenrir\_Factory) : It uses Factory binary which erases all user data in the memory when flashed to a device. (Clear user data)

- SVA (Fenrir\_All) : It uses Factory and Home binaries. you can download Home and Factory binary in a PC (but requires double HDD storage and NW traffic)

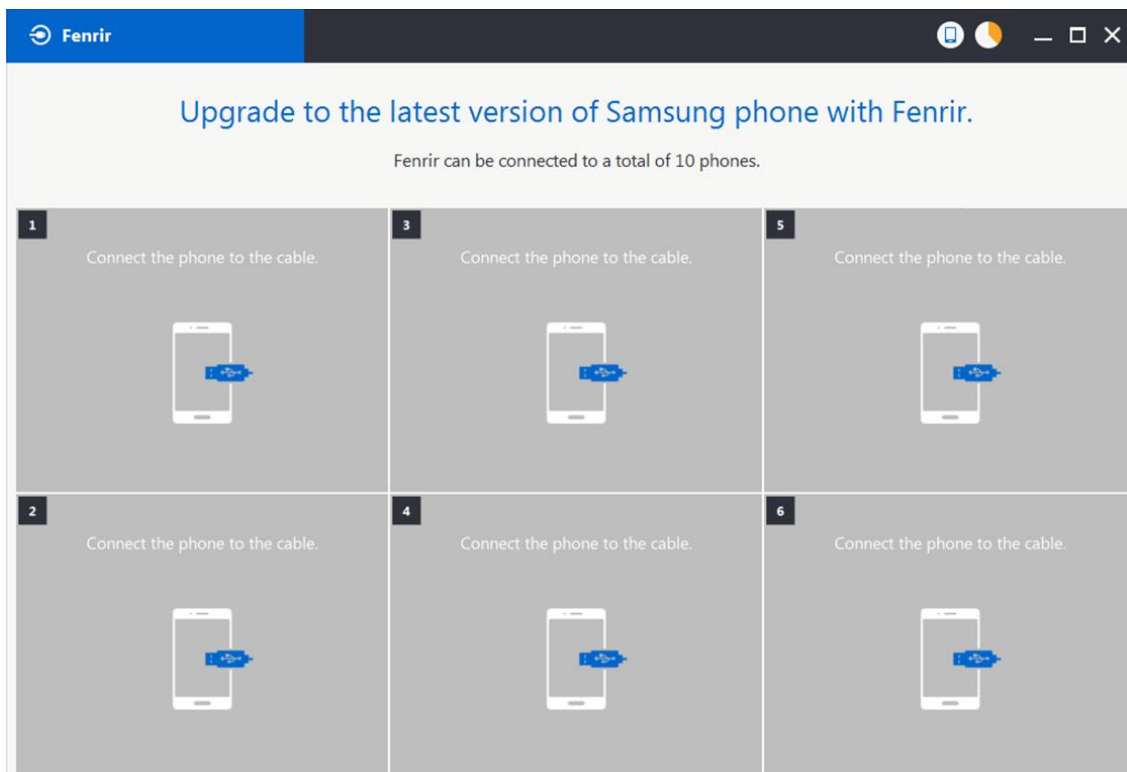
2) Input ID & password

※ You need to reset the ID information in case of PC change and format and repair, hard disk change

A screenshot of the Fenrir login window. The window has a blue title bar with the Fenrir logo and a close button. The main area is white and contains the text 'Input the ID and password registered to the SAMSUNG Fenrir service.' followed by two input fields labeled 'ID:' and 'Password:'. At the bottom right, there are three buttons: 'Proxy', 'Login', and 'Close'.

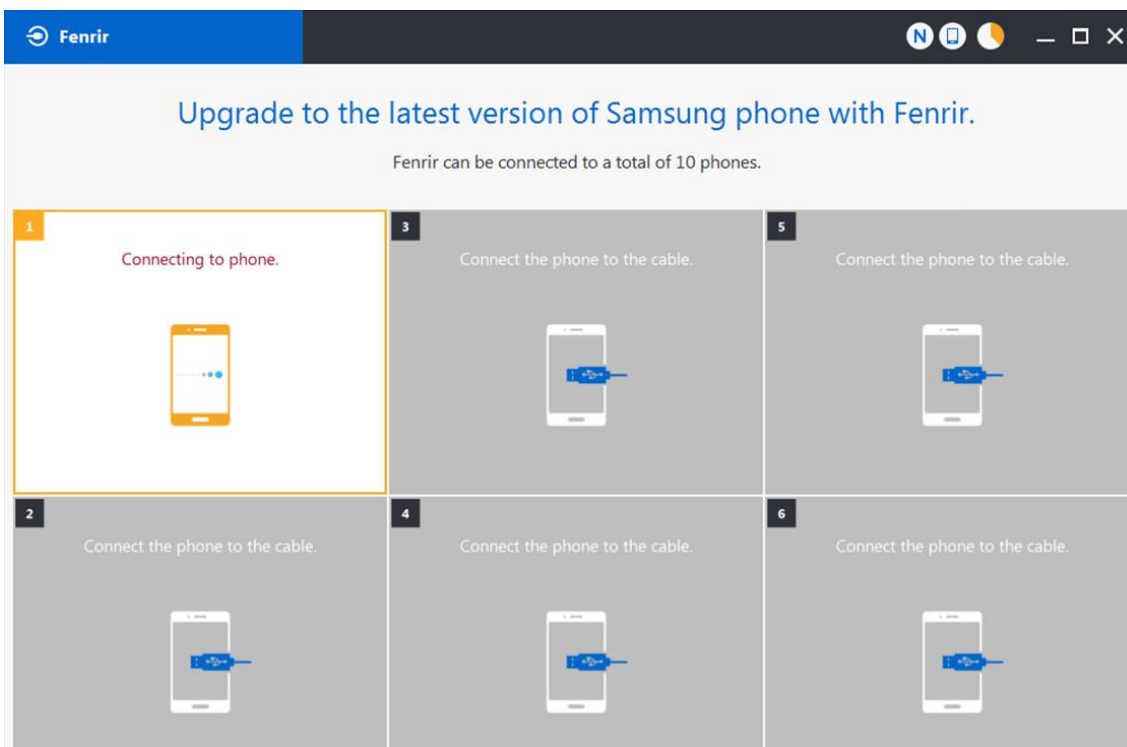
## 6. Level 1 Repair

3) Ensure device has sufficient charge (at least 20%) to start firmware update.



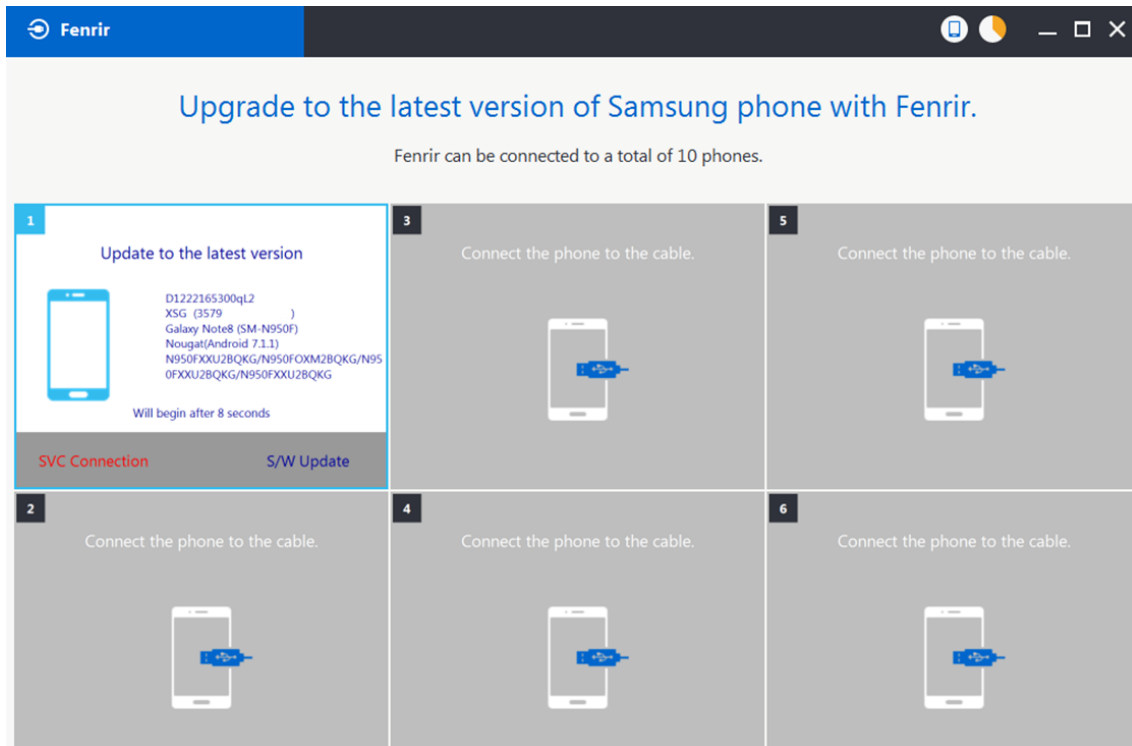
4) Connect the device to PC via data cable.

5) Upon USB connection, you will be presented with below screen.

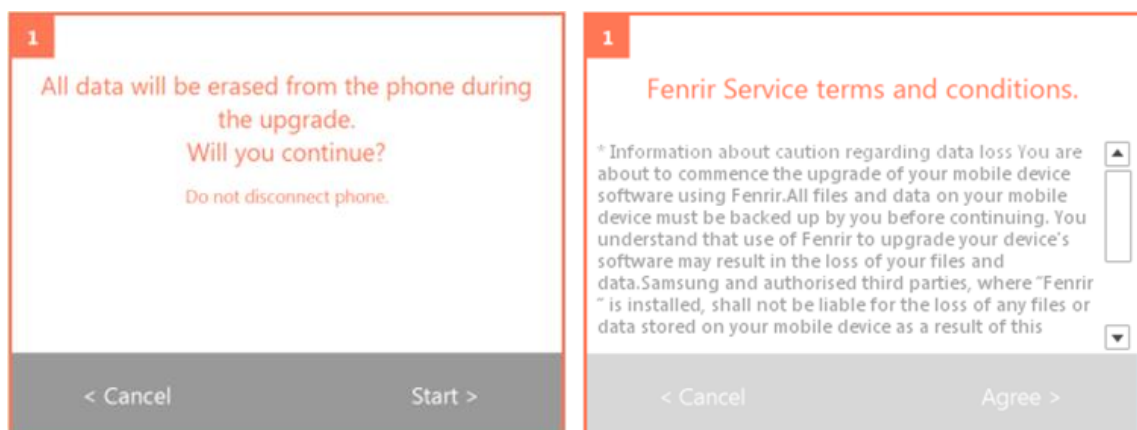


## 6. Level 1 Repair

- 6) Once device is detected, you will be presented with below screen.  
To update S/W, select "S/W Update" or to exit select "SVC Connection".  
If you select "SVC Connection", only Fenrir connection history (record) will be stored in the FUS server to support warranty validation. (This is known as "Service Connection" history)

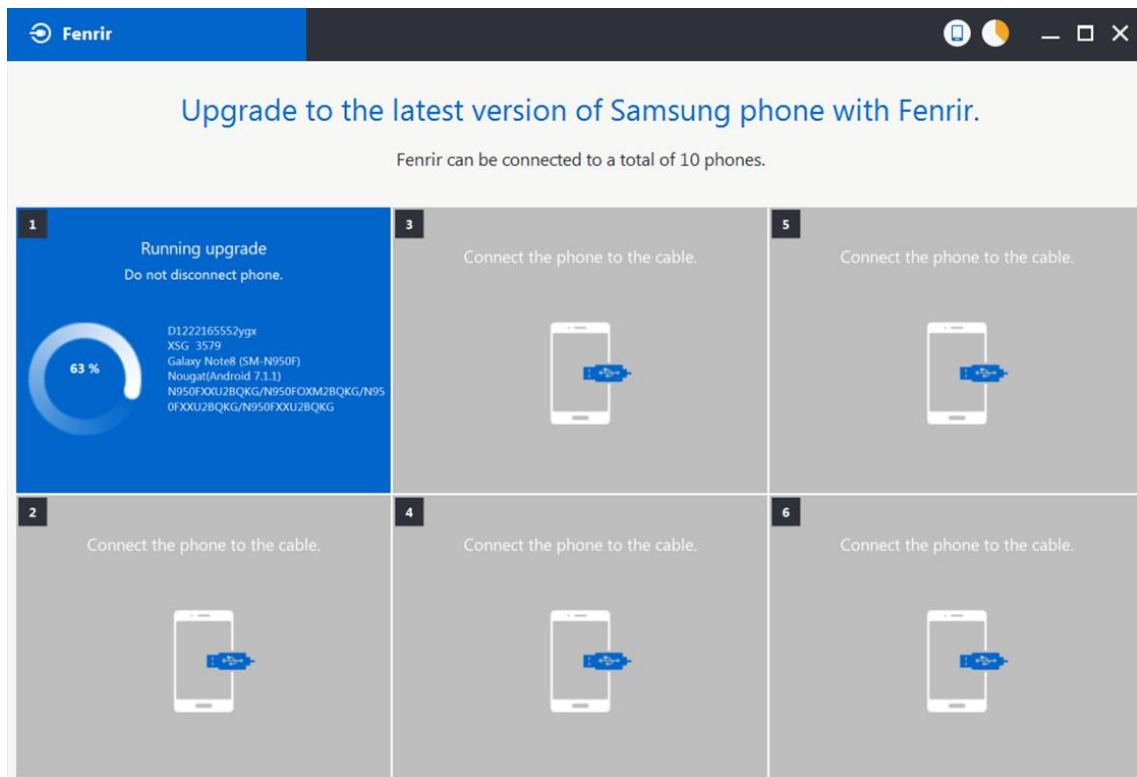


- 7) Once Fenrir starts, application will display the below screen.  
And select the Start button & Agree button.

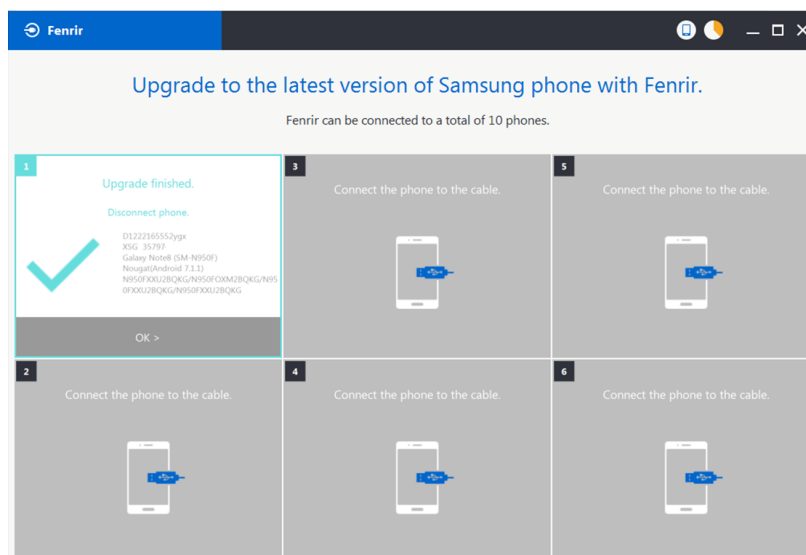


## 6. Level 1 Repair

- 8) The status circle increases as the update installs.  
The update process takes approximately 5-10 minutes to complete.  
Do not disconnect the device from USB during processing.



- 9) Once complete, application will present the below screen indicating update complete.  
Click Ok and detach device from USB.



※ Please refer to the user guide for Fenrir uploaded on GSPN for more detailed information.

---

## 6. Level 1 Repair

---

### 6-2. IMEI writing

※ IMEI writing has been changed to New tool which is called 'Cloud IMEI',  
Please refer to the separated IMEI writing guide.  
It has been uploaded to the GSPN.

---

## 9. Reference Abbreviation

---

### Reference Abbreviation

- **AAC**: Advanced Audio Coding.
- **AVC** : Advanced Video Coding.
- **BER** : Bit Error Rate
- **BPSK**: Binary Phase Shift Keying
- **CA** : Conditional Access
- **CDM** : Code Division Multiplexing
- **C/I** : Carrier to Interference
- **DMB** : Digital Multimedia Broadcasting
- **EN** : European Standard
- **ES** : Elementary Stream
- **ETSI**: European Telecommunications Standards Institute
- **MPEG**: Moving Picture Experts Group
- **PN** : Pseudo-random Noise
- **PS** : Pilot Symbol
- **QPSK**: Quadrature Phase Shift Keying
- **RS** : Reed-Solomon
- **SI** : Service Information
- **TDM** : Time Division Multiplexing
- **TS** : Transport Stream